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FEDERAL AGENCY MANAGEMENT PRACTICES CONTINUE TO IMPROVE
Website Redesigned to Help Make Greater Effectiveness the Norm

WASHINGTON -- By improving their management practices, Federal agencies demonstrated they now have the capacity to be even more effective and efficient, according to the latest Management Scorecard, released today by the Office of Management and Budget (OMB).

“The average agency is better managed today than the best managed agency was in 2001,” said Clay Johnson. **Eleven Federal agencies improved their management disciplines over the past year to achieve green scores, the top rating an agency can receive on the President’s Management Agenda Scorecard.** As the latest scorecard released today shows, 50 percent of the agencies’ scores are green, while approximately 22 percent are red. The latest scorecard can be found at: www.results.gov/agenda/scorecard.html.

OMB also released its report on Improper Payments, *Improving the Accuracy and Integrity of Federal Payments*, in which it summarizes the FY 2006 results of agency efforts to meet the objectives of the Improper Payments Information Act of 2002 (IPIA). In FY2004, 30 programs were reviewed. **According to the report, there were reductions in these programs from the baseline of approximately \$45.1 billion to \$36.3 billion in FY 2006, a nearly \$9 billion or 20 percent reduction.** An improper payment occurs when Federal payments are made without proper documentation, go to the wrong recipient, are made in the incorrect amount, or used in an improper manner. The report, at: www.omb.gov/financial/fia_improper.html, also shows:

- The Department of Health and Human Services (HHS) reduced improper Medicare payments 50 percent since FY 2004 by taking aggressive steps to ensure that the necessary documentation was in place to support payment claims.
- The Department of Housing and Urban Development lowered its improper payments in the rental assistance and public housing programs by 60 percent since 2001 and was removed from the Government Accountability Office’s biennial High-Risk List.

Other successes in the President’s Management Agenda:

- In the past four years, agencies conducted public-private competitions of their commercial activities that upon implementation will produce savings of approximately \$1 billion per year.
- Agencies have disposed of \$4.2 billion in unneeded real property assets since FY 2004 and anticipate disposing of a total of \$9 billion in unneeded real property by 2009.
- Almost 1000 programs, accounting for \$2.5 trillion in spending, have developed plans to improve their performance and made them public on ExpectMore.gov to increase their accountability for results.

Finally, OMB announced enhancements to the Federal employee website, Results.gov, which will give examples of programs being made more effective, key management principles that should exist if a work group wants to be more effective, and obstacles that prevent agencies from being more effective. Officials said the new site is part of its strategy to help ensure the new disciplines achieved through the President's Management Agenda lead to even greater improvements in effectiveness. Other parts of this strategy include:

- More transparency about program performance, goals and plans thorough ExpectMore.gov and the PMA Scorecard
- Clearer individual performance goals, especially through the new personnel systems being implemented at the Departments of Defense and Homeland Security and in performance management systems being tested at other agencies.

“With the new and improved Results.gov, we are encouraging agencies and employees to use their management abilities to be even more effective.” said Johnson. “At the same time, we want to identify the obstacles to good performance and determine the best path to overcome them.”

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