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To: David C. Childs A-76comments/OMB/EOP@EOP
cc: stevekofahl@aol.com
Subject: Comments about A-76

Dear OMB,

Nothing should be construed by the proposed revisions of the OMB Circular A-76 to allow for outsourcing of Federal jobs that are presently being performed by a single agency. One agency that consistently stays within 1% of its budget for payroll and administrative costs is the Social Security Administration. Government can best manage government in this case, and there is no need for outsourcing to some company that uses pure numbers to make staffing considerations. Furthermore, the SSA staff is small and well-trained with a very small turnover due to job security and job satisfaction. Any efforts to outsource SSA functions could well create uncertainty and a lack of confidence in current employees who are dedicated to their work and who may have to look elsewhere for work, thus leaving behind an even smaller pool of employees to provide inferior service to the public. Whereas an outsource manager would likely emphasize cutting payroll costs to appear to streamline another government function, very little thought would likely be given to the retention of seasoned employees in a time when even more claimants are expected to file for disability and retirement benefits than ever before due to the baby boomer bulge. The public must have confidence in SSA and its many functions and services. Anything less than internal control of SSA functions and services would clearly militate against the quality customer service that SSA has become known for and would invite a sharp drop in customer confidence as new, barely-trained employees would attempt to provide the service the public is accustomed to and truly deserves in areas that are too complex to simply outsource in the name of appearing to streamline government services. The revisions to the current OMB Circular A-76 must be struck down as inefficient and conducive only to chaos in a critical government function of the American people, the Social Security Administration.

Sincerely,

John Moss
SSA
Caldwell, Idaho