**Program: Disaster Relief Fund - Public Assistance**

**Agency:** Department of Homeland Security

**Bureau:**

<table>
<thead>
<tr>
<th>Purpose</th>
<th>Planning</th>
<th>Management</th>
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<tbody>
<tr>
<td>90</td>
<td>37</td>
<td>43</td>
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<tr>
<th>Results / Accountability</th>
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<td>50</td>
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**Key Performance Measures**

**Long-term Measures:**
- Measures under development

**Annual Measure:**
- Customer satisfaction rating on survey of grant recipients
  - 2001: 87%
  - 2002: 87%
  - 2003: 88%
  - 2004: 87%

**Annual Measure:**
- Efficiency measure under development

**Rating:** Results Not Demonstrated

**Program Type:** Direct Federal

**Program Summary:**

The Public Assistance program provides grants to States following disasters, for the repair of damaged public facilities such as court houses, community centers, sports stadiums, and hospitals. The grants also pay for debris removal and some emergency services.

The program assessment demonstrated that the program has a strong purpose, but suffers from planning and management deficiencies that hinder results.
1. The program has no long-term outcome measures.
2. It cannot meaningfully track its operations with annual performance measures.
3. The program fails to adequately screen requests for assistance to determine whether Federal help is needed.

Additional program reforms are being deferred until establishment and incorporation of the program into the Department of Homeland Security. Note--Funding identified below is estimated percentage of spending from the Disaster Relief Fund for the Public Assistance program in each year. FEMA does not budget separately for this program, but budgets, instead, for the Disaster Relief program as a whole. Actual funding from year to year depends on the level of disaster activity and destruction to public facilities.

<table>
<thead>
<tr>
<th>Program Funding Level (in millions of dollars)</th>
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<tr>
<td><strong>2002 Actual</strong></td>
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<tr>
<td>5,521</td>
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